



**MVE**  
**GO GREEN**



***Prompt, Courteous, Dependable***



**Your Premier LTL Carrier**

# Mountain Valley Express - Your Premier LTL Carrier

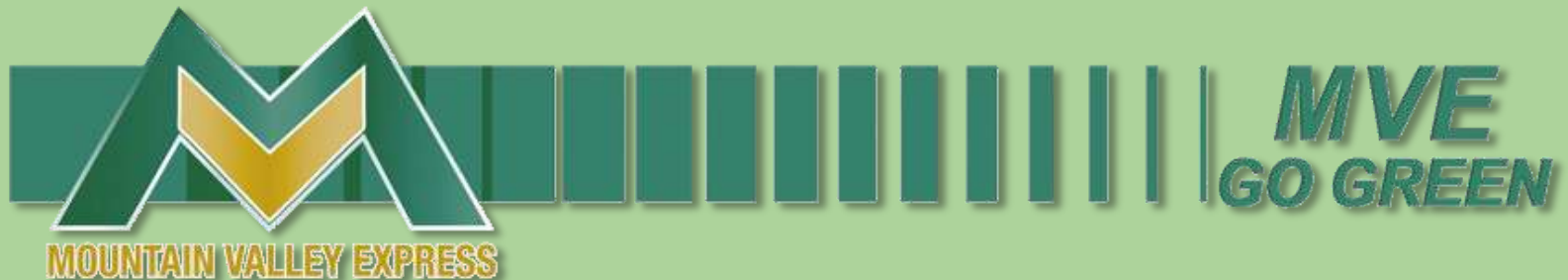
for California, Arizona, & Nevada



**Mountain Valley Express is a family owned Premier LTL trucking company specializing in overnight and second day service between our direct points in CA, AZ, NV, CO, NM, OR, WA, ID, & UT.**

**We accomplish this by loading direct between terminals. By eliminating costly break bulks we improve your service and eliminate your OS&D problems.**

**The end result is a carrier that over the last 4 years averaged an operating ratio of 96%, a 99% plus on time service level, and a claims ratio of .46% on revenues averaging \$35M.**



**Call 1-800-237-9669 to Speak to a Customer Service Representative Today!**

# Vital Factor Team



**MVE is a process driven team and our organizational skills are second to none. By utilizing the Vital Factor Team concept processes are established, monitored, and constantly improved for every department at MVE. Problem resolution is paramount to the process and issues and corrective actions are expedited to a successful conclusion in all cases. The result is a professional organization offering optimum service and the flexibility to meet your ever changing supply chain needs, today and tomorrow!**



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# Services Offered



- **LTL: Direct service between California, Arizona, & Nevada**
- **The Reliance Network are:**  
*Averitt Express, Canadian Freightways / Epic Express, Mountain Valley Express, Lakeville Motor Express, Land Air Express, Peninsula Truck Lines, and Pitt Ohio Express*
- **Dedicated Logistics**
- **Vendor Consolidation, Pool Distribution**



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Six carriers, all known for their exceptional customer service, dependable on-time delivery and strong reputation, have formed the Reliance Network. This alliance will provide seamless, across the continent LTL freight services with a single source of accountability.

### Who are the carriers in the Reliance Network?

- Averitt Express – Southeast
- Canadian Freightways / Epic Express – Canada
- Lakeville Motor Express – Upper Plains
- Land Air Express of New England – Northeast
- Mountain Valley Express – West
- Pitt Ohio Express – Midwest, Mid – Atlantic

### How does it work?

- It's simple. When you need freight moved outside of the west, that's where the Reliance Network comes in. Just call us and we will arrange to get your freight where it needs to be with complete, seamless visibility

**See your local representative or call 1-800-237-9669 for more information on The Reliance Network**

### The Best of Both Worlds

The Reliance Network is a group of regional carriers that have combined their service offerings to provide shippers alternative multi-regional and national coverage. These services are direct connections between partners that do not interfere with the current direct load capabilities in each carrier's regional market. You now have the best of both worlds, small carrier personalized service with national coverage capabilities.

### Benefits of the Reliance Network include:

- A single-source provider for all North American transportation needs
- The convenience of working with Mountain Valley Express versus managing multiple carriers
- Seamless coverage through 200 service centers across the continent
- Expertise and exceptional customer service from over 15,000 associates throughout the network
- Reliable transportation resources and efficient equipment, including over 25,000 trucks and trailers
- Commitment to dependable service with on-time delivery rates of 98% or higher
- Complete, real-time shipment visibility from origin to final destination
- Secure data management
- Accurate administrative processes with full service PRO number tracking, tracing, and invoicing capabilities
- Easy to use services for customs clearance, and final delivery of shipments moving to Mexico & Canada, including C-TPAT, FAST, PIP, CSA, PAPS, and PARS certifications

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# Dedicated Logistics

Call now to find out more about how  
Mountain Valley Dedicated Logistics  
can help with your logistics needs.  
**800-237-9669**

## Do you really want to be in the trucking business?

- At Mountain Valley Express, we've been providing high quality dedicated services to our customers for over 33 years. Our Dedicated Logistics Division has the solution for your individual needs.
- **Regional and Local Services Include:**
  - Dedicated Transportation Services
  - Truckload Services
  - Impeccable J.I.T. Service
  - Cross Dock - Including Sort and Segregate
  - Transload - Load Service
  - Warehouse and Distribution
  - Storage Trailer Rental
- Are you looking for a more efficient and cost effective means to move product between your customers and suppliers? If you are looking for that added advantage over your competitors, then call the experts at Mountain Valley Express. We will customize a logistical plan that fits your exact needs. You will now have the freedom you need to concentrate on what matters to you the most - your business.

## Professional Dedicated Logistics Solutions

- Mountain Valley Dedicated Logistics has the solutions that companies throughout California and Nevada rely on for controlled transportation expenses.
- **Customized Solutions For Any Need**
  - 28', 48', 53', and customized trailers, liftgate, flatbed, and medium duty applications to fit your needs
  - 24 hour dispatch communication
  - Available GPS tracking
  - On-line reports and tracking MPG and transit time
- With all of the new stringent State and Federal Air Resources Board requirements, MVE Dedicated Logistics may be the solution you have been looking for.
- **Trained Staff and Peace of Mind**
  - Environmental Affairs Department
  - EPA SmartWay Certified Carrier
  - Compliance and Regulatory Expertise
  - Safety and Hazmat Experts
  - Facilities and Maintenance Shops Throughout California, Nevada, and Arizona
- Never worry again about the added and unforeseen costs associated with equipment down time and maintenance costs. Rely on MVE Dedicated Logistics to give you some of the most fuel efficient, environmentally friendly and safest equipment on the road.

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# Electronic Communication



- **Our web site provides tracing, document imaging, pickup requests, open invoices and rate quotes**
- **MVE provides the following EDI transaction sets for inbound and outbound:**
  - **204 – Load Tender, 210 – Bill of Lading, 211 - Invoice, 214 - Status, & 997 - Acknowledgements**
- **However, if you need that personal touch a dedicated CSR is always available to meet your needs**



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# Recession? What Recession!



- **In the past year MVE has become a Reliance Network Partner to offer complete North American coverage, purchased a new 38 door service center in Visalia, CA, and opened Arizona operations with a new service center in Phoenix.**
- **Obviously we are confident in our future and are hopeful that the future will include a partnership with you!**



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# Different from the Competition



Mountain Valley Express will pick up on time, keep your shipment in the same configuration, and deliver on time intact and damage free.

## How do we do it?

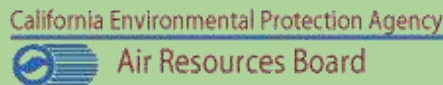
- Direct loading between terminals, no break bulks
- All drivers & dock personnel trained to secure all shipments with rope or dunnage
- Strict adherence to line haul cut/arrival times
- We do not “cram & jam” to optimize line haul trailers, we load each shipment as tendered
- Our Vital Factor Team process establishes and monitors proper procedures and corrective action measures
- We are in compliance with all state and federal regulations ensuring a safe, modern fleet you can depend on
- Most importantly, we never forget our most important mission, exceeding our customer’s expectations!

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# Going Green with MVE



- **MVE is in the forefront of environmental technology and improvements. Our customers benefit knowing MVE always exceeds DOT and CalBIT compliance standards, providing the safest environment to transport your shipments.**
- **MVE is involved in the following organizations:**
  - **Federal EPA SmartWay Program**
  - **California Air Resources Board Truck Regulation Advisory Committee**
  - **Truck Regulation Advisory Committee**
  - **California Trucking Association Environmental Policy Committee**



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# Equipment List

## Conveyances

- **2-Axle Tractors**            **137**
- **3-Axle Tractors**            **14**
- **Bob-tails**                    **7**
- **Pick-ups**                     **8**
- **Service Vans**                **2**
- **Yard Trucks**                **5**
- **Forklifts**                    **23**

## Trailers

- **Van Trailers**    **263**
- **28' Swing Doors**            **3**
- **28' L/G Trailers**            **38**
- **48' Van Trailers**            **10**
- **48' L/G Trailers**            **6**
- **53' Van Trailers**            **87**
- **Flat-beds**                    **8**
- **Con-gears**                    **114**

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